Malvern Panalytical Quality Policy

At Malvern Panalytical we take a Total Quality approach to every aspect of our business. Continual improvement is an embedded philosophy throughout our company. This enables us to consistently deliver high quality products and services that meet, and aspire to exceed, the expectations of our customers.

We manage our established quality policy through resources dedicated to this purpose, the use of relevant quality principles, and the application of a variety of established quality tools and standards. This demonstrates our commitment to meeting applicable requirements, maintaining the effectiveness of the quality management system, and ensuring compliance with ISO 9001 quality management system requirements.

Quality objectives are defined and reviewed regularly, aligned to our business strategy and set by the Executive Management Team. We ensure our products meet relevant global safety and regulatory requirements and actively manage risks and opportunities, including environmental considerations such as climate change.

Through product and service excellence, we strengthen our leadership position in our markets and create sustainable value for customers, partners, and stakeholders.

Deliver value-based solutions for customers and target markets

Drive innovation in products and services

Continuously improve business processes and performance

Foster a strong and proactive quality culture

Monitor customer satisfaction and act on feedback

Proactively identify, assess, and mitigate risks

Ensure compliance with legal and regulatory requirements

Integrate environmental considerations, including climate change

15/05/2026

John Oude Egbrink
Executive Vice President, Operations

13/05/2026

Kristel Zonder
Global Quality Director